

Aspyn Schmidt

a.schmidt.clv@icloud.com | (702) 521-3228 | Las Vegas, NV | www.linkedin.com/in/aspynschmidtbiz

SUMMARY

Dynamic and dedicated professional with experience in customer service and team leadership. Proven ability to manage operations efficiently and foster a collaborative work environment. Currently pursuing a Bachelor's in Business with a focus on Marketing, aiming to leverage skills in marketing strategies and problem-solving to contribute to business growth. Recognized for exceptional customer service and teamwork, with a strong commitment to achieving organizational goals.

EDUCATION

Sierra Vista High School	Las Vegas, NV
High School Diploma	May 2025
University of Nevada Reno	Reno, NV
Bachelor's in Business, Marketing	May 2029

WORK EXPERIENCE

Dutch Bros	Reno, NV
Barista	2024-10-31 - Present

- Assisted customers with orders, ensuring a high level of customer satisfaction.
- Prepared and served a variety of beverages, maintaining quality and consistency.
- Collaborated effectively with team members to ensure smooth operations.
- Managed cash transactions accurately and efficiently.
- Awarded Employee of the Month for outstanding customer service and teamwork.

Handel's	
Shift Lead	2023-09-10 - 2024-10-30

- Assisted in managerial tasks, providing support to team members and ensuring smooth operations.
- Trained new employees, fostering a productive and efficient work environment.
- Resolved customer concerns, maintaining a high level of customer satisfaction.
- Assisted in managing company funds, ensuring accurate financial transactions.
- Implemented process improvements that enhanced team productivity and efficiency.
- Developed leadership skills by coordinating team activities and delegating tasks effectively.

Cowabunga Canyon	Las Vegas, NV
Cashier	2023-05-27 - 2023-08-10

- Assisted in various roles across the company, demonstrating flexibility and adaptability.
- Collected and managed personal information, ensuring accuracy and confidentiality.
- Provided excellent customer service, contributing to a positive guest experience.
- Efficiently handled cash transactions, maintaining accuracy and accountability.
- Supported team members in high-pressure situations, ensuring smooth operations during peak times.
- Developed strong communication skills through interactions with diverse customers.

SKILLS

Customer Service • Team Collaboration • Cash Handling • Training and Development • Problem Solving • Marketing Strategies • Time Management