

Aspyn Schmidt

Las Vegas, NV | (702) 521-3228 | a.schmidt.clv@icloud.com
www.linkedin.com/in/aspynschmidtbiz

SUMMARY

Dedicated hospitality-focused professional with strong experience in customer service, team leadership, and fast-paced operational environments. Proven ability to create positive guest experiences, resolve customer concerns, and support efficient day-to-day operations. Currently pursuing a Bachelor's in Business with a focus on Marketing, bringing strong communication, adaptability, and service-driven professionalism to hospitality management roles.

EDUCATION

University of Nevada, Reno – Reno, NV

Bachelor's in Business, Marketing (Expected May 2029)

Sierra Vista High School – Las Vegas, NV

High School Diploma (May 2025)

EXPERIENCE

Dutch Bros – Reno, NV

Barista • Oct 2024 – Present

- Delivered friendly, efficient service that enhanced the guest experience.
- Maintained product quality and consistency in a high-volume environment.
- Collaborated closely with team members to support smooth daily operations.
- Awarded Employee of the Month for exceptional service and teamwork.

Handel's

Shift Lead • Sept 2023 – Oct 2024

- Supervised team operations to ensure a welcoming, customer-centered environment.
- Trained new staff, improving service quality and internal communication.
- Resolved customer issues with professionalism, promoting repeat satisfaction.
- Assisted with cash handling and operational accuracy to maintain company standards.
- Implemented workflow improvements that increased efficiency and service speed.

Cowabunga Canyon – Las Vegas, NV

Cashier • May 2023 – Aug 2023

- Provided high-quality service to diverse guests throughout a busy hospitality environment.
- Handled transactions and confidential information with accuracy and reliability.
- Supported team members during peak times, maintaining smooth guest flow and satisfaction.
- Strengthened communication skills through constant guest interaction.

SKILLS

Guest Relations • Customer Service • Team Leadership • Conflict Resolution • Time Management • Operational Support • Training & Development • Problem Solving • Cash Handling